This product meets applicable national SAR

limits of 2.0 W/kg. The specific maximum

SAR values can be found on page 19 of this

When carrying the product or using it while

worn on your body, either use an approved

maintain a distance of 1.5 cm from the body

to ensure compliance with RF exposure

requirements. Note that the product may

be transmitting even if you are not making a

**Ouick Start Guide** 

For more information about how to use the phone, please go

to www.alcatelonetouch.com to download complete user

manual (English version only). Moreover, from the website you

www.sar-tick.com accessory such as a holster or otherwise

phone call.

TCT Mobile Limited and its affiliates.

can also consult FAO (English version only).

one touch 316D

Return to idle

Left softkey Right softkey

Dial the voicemail number (long keypress)

From Idle screen

- Short keypress: enter zero - Press for twice: +, "+" are used for dialing an

international call

- Short keypress:

"-" (space) (text edit mode) 0 (Add numbers)

From Idle screen - Short keypress:

- Press for twice: Input P/W, "P" and "W" are used for calling the extension

- Press X<sub>18</sub> then press — key: lock keypad - Press — then press \*\* unlock keypad

In Edit mode:

- Short keypress: access the Symbols table

From Idle screen - Short keypress: #

- Long keypress: activate/deactivate the vibrator

- Short keypress: change input methods

From Idle screen - Short keypress: dial '5'

- Long keypress: switch on/off the torch

The recording file will be stored in record file list automatically.

Access this menu to view time of main cities in various time

Set a time, and the timer will remind you as soon as the time run

The phone provides a certain space for users to manage files and support the memory card. The capacity of the memory card is

STK service is the tool kit of SIM card. This phone supports the service function. The specific items depend on SIM card and

Audio player ......

Use this function to play audio files. Press O to play/pause the audio

Inserting and removing the TF card



Charging the battery



Connect the battery charger to your phone and mains socket respectively.

- battery is flat.
- connecting the charger. The mains socket must be near to the phone and easily
- accessible (avoid electric extension cables).
- battery fully (approximately 3 hours). You are advised to fully charge the battery ( mm ).

 To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.

The charge is complete when the animation stops.

2.2 Power on your phone

Hold down the we key until the phone powers on.

2.3 Power off your phone

Hold down the we key from the main screen.

**ALCATELONE LOUCH** 

Prolonged exposure to music at full volume on the music

player may damage the listener's hearing. Set your phone

volume safely. Use only headphones recommended by

### 3.1 Making a call

Dial the desired number, press the \_\_ key and select SIMI or SIM2 to place the call. If you make a mistake, you can delete the incorrect digits by pressing the  $\longrightarrow$ .

To hang up the call, press the we key.

## Making an emergency call

If your phone is covered by the network, dial emergency number and press the - key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking the keypad.

## 3.2 Calling your voicemail (1)

To access your voicemail, hold down the log key.

You can see SIM1 voice mail and SIM2 voice mail in this menu.

#### 3.3 Receiving a call

When you receive an incoming call, press the \_ key to talk and then hang up using the wkey.

### 3.4 Available functions during the call

During a call, you can use your directory, short messages, etc. without losing your correspondent.

4.1 SIMI call log

call(s) ,Rejected call(s) in SIM1.

call(s) ,Rejected call(s) in SIM2.

5.2 Adding a contact

5.1 Consulting your contacts

"Options" softkey, select "New" then ...

of both SIM1 and SIM2 are available in this menu.

4.2 SIM 2 call log

Left softkey

Oall log (Idle screen)

Right softkey

End call

O Power on/Power off

6 Voicemail (long keypress)

O Lock Key (Press ★t® then

# Call logs.....

You can access your call memory by pressing \_\_ from the idle

screen, or press the O key and select the 💢 icon from the

In this menu, you will see Dialed call(s), Received call(s), Missed

In this menu, you will see Dialed call(s), Received call(s), Missed

To access the directory from the idle screen, press the \(\bigcap\) key

and select the 🖭 icon from the menu. The complete contacts

Select the directory in which you wish to create a file, press the

Contacts.....



Vibration alert

O Navigation key:

Dual SIM V

Phone 4

Profiles

Audio plaver

Torch (long keypress)

Menu/Confirm an option







You can view the pictures or images through this function.

#### 6.2 Video player

6.1 Image browser

Use this function to play video files. You can press O to play/ pause the video player, press ▲ and ▼ to tune volume; short press or to last or next video.

## 6.3 FM radio

Your phone is equipped with a radio with RDS functionality. You can use the application as a traditional radio with saved channels. In FM radio interface, press X<sub>10</sub> and \*# to tune volume.

# 7.1 Calculator

Press the up, down, left, right and OK key to select +, -, ×, ÷ and = respectively.

Press — to delete the figure.

## 7.2 Recorder

1.2 Idle screen icons

Battery charge level

Headset connected

Meeting mode: your phone vibrates, but neither rings

Indoor mode: your phone rings, but neither vibrates

Normal mode: your phone rings, but neither vibrates

Silence mode: your phone neither rings, beeps nor

Outdoor mode: your phone vibrates then rings.

Alarm clock programmed.

Missod calls

கள் கள் Level of network reception.

Message unread.

MMS unread

Use this function to record audio files. The phone support WAV.

### 7 3 World clock

#### 7.5 File management

selectable. You can use the file manager to conveniently manage various directories and files on the phone and the memory card.

network. Service menu will be automaticly add into the phone menu when supported by network and SIM card.

# Messaging.....

## 8.I Create SMS

From the main menu select "Write message" to create text message. You can type a message and select to send it to a recipient in either the SIM1 or SIM2 directory. You can type a message, and you're also able to insert a pre-defined message from "Templates". While writing a message, select "Options" to access all the messaging options.

Place the SIM card with the chip facing downwards and slide it

into its housing. Make sure that it is correctly inserted. To

one touch 316D, two SIM cards can be inserted. 0 is for SIMI,

@ is for SIM2

Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

**Getting started.....** 

2.I Set-up

Removing and installing the back cover

Removing and installing the battery

Inserting and removing the SIM card

remove the card, push it and slide it out.

## 8.2 Create MMS

Your phone can send and receive MMS in either the SIM1 or SIM2 which enables you to send message containing picture, ring and text.

player, short press or b to last or next audio, in audio player interface, press  $\triangle$  and  $\blacktriangledown$  to tune volume.

Profiles .....



Settings ..... 🚇

From the main menu, select the menu icon and select the function of your choice in order to customize your telephone: Call settings, Phone settings, Display settings, Security settings and Connection management.



Your mobile phone has a built-in alarm clock with snooze feature.

Calendar ...... 15

Once you enter this menu, there is a monthly-view calendar for you to view the date; you can go to any day you want.



photographing functions. Roll the phone to align the camera to the picture and then press key to capture photos. Pictures will be saved in the file system of the phone or the memory card. You can access the options after entering the camera mode.

Torch..... To light in darkness, you may activate "Torch" by below

operations: Select to turn on/off the torch light through in this interface:

In idle screen, long keypress \*5 key to activate or deactivate the

(i) Contact your network operator to check service availability

English - CJB2630ALAAA



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- Be careful not to force the plug into the socket. Make sure the battery is correctly inserted before
- When using your telephone for the first time, charge the









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- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key. Press the key several times until the desired letter is highlighted. When you release the key the highlight character is inserted into the text.
- Predictive with the C-Star mode: this mode speeds up the writing of your text. Write the word by pressing a key between 2 and 9. Press the key once and the word will be modified each time you press a key. As you go on, the word will keep changing. Example: For "Yesterday", press on the following keys:
- 10029, 0073, 7095, 8 TUV, 0073, 7095 -> Yester -> 0073, 2000, 10029 ->
- Yesterday
- O t key in edit mode
- Short keypress:
- " " (space) (text edit mode) 0 (Add numbers)

## Safety and use.....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence

Given that studies show that using a mobile phone while driving a vehicle tutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem

- do not place your phone on top of the dashboard or within an airbag
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.
- CONDITIONS OF LISE

deployment area.

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

accessory due to (without any limitation):

geographical area where your phone is used,

recommended by TCT Mobile Limited,

high voltage, corrosion, oxidation...

(IMFI) have been removed or altered

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "handsfree" mode because the amplified volume might cause hearing damage. Do not let children use the phone and/or play with the telephone and

When replacing the cover please note that your phone may contain

substances that could create an allergic reaction.

This warranty shall not apply to defects to your phone and/or

Non-compliance with the instructions for use or installation,

or with technical and safety standards applicable in the

2) Connection to any equipment not supplied or not

by TCT Mobile Limited or its affiliates or your vendor.

4) Inclement weather, lightning, fire, humidity, infiltration of

Your phone will not be repaired in case labels or serial numbers

There are no express warranties, whether written, oral or

implied, other than this printed limited warranty or the

mandatory warranty provided by your country or jurisdiction.

In no event shall TCT Mobile Limited or any of its affiliates be

liable for indirect, incidental or consequential damages of any

nature whatsoever, including but not limited commercial or

financial loss or damage, loss of data or loss of image to the full

Some countries/states do not allow the exclusion or limitation

extent those damages can be disclaimed by law.

Modification or repair performed by individuals not authorised

liquids or foods, chemical products, download of files, crash,

Always handle your phone with care and keep it in a clean and dust-free place. Do not allow your phone to be exposed to adverse weather or environmental itions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +55°C

Over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious

Emergency call numbers may not be reachable on all cellular networks. You

should never rely only on your phone for emergency calls. Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or hend your mobile phone Do not paint it

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your phone model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eve or muscle twitching, loss of awareness, involuntary movements, or orientation. To limit the likelihood of such symptoms, please take the following safety precautions

- Do not play or use a flashing-lights feature if you are tired or need sleep. Take a minimum of a 15-minute break hourl
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

note that you must respect the laws and regulations in force in your tion or other jurisdiction(s) where you will use your mobile phone urding taking photographs and recording sounds with your mobile ake photographs and/or to record the voices of other people or any o their personal attributes, and duplicate or distribute them, as this may be lered to be an invasion of privacy. It is the user's sole responsibility ensure that prior authorisation be obtained, if necessary, in order to recor rivate or confidential conversations or take a photograph of another person the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the

#### BATTEDV.

Before removing the battery from your phone, please make sure that the phone is switched off

- Observe the following precautions for battery use:
- Do not attempt to open the battery (due to the risk of toxic fumes and burns) Do not nuncture, disassemble or cause a short-circuit in a hattery
- Do not burn or dispose of a used battery in household rubbish or store at temperatures above 60°C

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the hattery for the purpose for which it was designed. Never use damaged hatteries or those not recommended by TCT Mobile Limited and/or its affiliates



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This symbol on your telephone, the battery and the accessorie means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment Collection bins at points of sale

They will then be recycled, preventing substances being disposed of in the

environment, so that their components can be reused In Furonean Union countries:

These collection points are accessible free of charge. All products with this sign must be brought to these collection points.

In non European Union jurisdictions

Items of equipment with this symbol are not to be thrown into ordinary hins if your jurisdiction or your region has suitable recycling and collection facilities: instead they are to be taken to collection points for them to be

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE, DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

## Unable to receive incoming calls

 Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)

Mains powered chargers will operate within the temperature range of: 0°C

The chargers designed for your mobile phone meet with the standard for

safety of information technology equipment and office equipment use. They

are also compliant to the ecodesign directive 2009/125/EC. Due to different

applicable electrical specifications, a charger you purchased in one jurisdiction

Proof of compliance with international standards (ICNIRP) or with Europe

Directive 1999/5/EC (R&TTE) is required of all mobile phone models before

they can be put on the market. The protection of the health and safety for

the user and any other person is an essential requirement of these standards

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO

Your mobile device is a radio transmitter and receiver. It is designed not to

exceed the limits for exposure to radio waves (radio frequency

electromagnetic fields) recommended by international guidelines. The

guidelines were developed by an independent scientific organization (ICNIRP)

and include a substantial safety margin designed to assure the safety of all

The radio wave exposure guidelines use a unit of measurement known as the

Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2.0 W/kg.

Tests for SAR are conducted using standard operating positions with the

device transmitting at its highest certified power level in all tested frequency

hands. The highest SAR values under the ICNIRP guidelines for this device

iximum SAR for this model and conditions under which it was recorded.

GSM 900

0.935 W/kg

0.977 W/kg

· RADIO WAVES

or this directive

RADIO WAVES

model are:

lead SAR

Body-worn SAR

persons, regardless of age and health.

may not work in another jurisdiction. They should be used for this purpose

Check your subscription status with your operator (credit, SIM card valid, etc.)

#### The caller's name/number does not appear when a call is received Check that you have subscribed to this service with your

- operator Your caller has concealed his/her name or number
- I cannot find my contacts

### Make sure your SIM card is not broken

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- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

#### The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the \$\display\$ key
- Check the network strength and
- Make sure that the receiver, connector or speaker on your phone is clean

#### I am unable to use the features described in the manual Check with your operator to make sure that your subscription

- includes this service Make sure this feature does not require an Alcatel accessory
- When I select a number from my contacts, the number cannot be dialed

## Make sure that you have correctly recorded the number in

- Make sure that you have inputted the country prefix when calling a foreign country

### nize interference on the network, the operating power of your mobil device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value. Body-worn SAR testing has been carried out at a separation distance of 1.5

During use, the actual SAR values for this device are usually well below the

values stated above. This is because, for purposes of system efficiency and to

cm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from

Organizations such as the World Health Organization and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

For more information you can go to www.alcatelonetouch.com Additional information about electromagnetic fields and public health are

available on the following site: http://www.who.int/peh-emf. Your telephone is equipped with a built-in antenna. For optimal operation you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 1.5 cm away from the

## General information ......

- Internet address: www.alcatelonetouch.com
- Hot Line Number: see "TCT Mobile Services" leaflet or go to our Internet site.

On our Internet site, you will find our FAO (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.com

Your telephone is a transceiver that operates on GSM networks with 900 and 1800 MHz bands.

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www. alcatelonetouch.com

## Protection against theft "

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your telephone by entering \* # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card

#### Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

Contact your network operator to check service availability

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TCT Mobile Limited reserves the right to alter material or technical specification without prior notice.

# Troubleshooting.....

Before contacting the service centre, you are advised to follow the instructions below

- You are advised to fully charge ( ) the battery for optimal
- Avoid storing large amounts of data in your phone as this may affect its performance
- Use User Data Format to perform phone formatting, (to perform User Data format, hold down # while simultaneously pressing the power on/off key under the power off mode). ALL User phone data: contacts, photos, messages and files will be lost permanently.

and carry out the following checks:

### My phone cannot switch on

- Check the battery contacts, remove and reinstall your battery, then turn your phone on
- Check the battery power level, charge for at least 20 minutes
- If it still does not work, please use User Data Format to reset

# My phone is frozen or has not responded for several

- Restart your phone by pressing and holding the we key
- Remove the battery and re-insert it, then restart the phone If it still does not work, please use User Data Format to reset

#### My phone turns off by itself

the phone (1)

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- Check that your keypad is locked when you are not using your phone, and make sure power off key is not mis-contacted due to unlocking keypad.
- Check the battery charge level
- · If it still does not work, please use User Data Format to reset

#### My phone cannot charge properly Make sure you are using an Alcatel battery and the charger

- Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the
- Make sure charging is carried out under normal conditions
- (0°C to +40°C) When abroad, check that the voltage input is compatible My phone cannot connect to a network or "No service"
- is displayed
- · Try connecting in another location Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually Try connecting at a later time if the network is overloaded

#### Invalid SIM card

- · Make sure the SIM card has been correctly inserted
- Make sure the chip on your SIM card is not damaged or
- Make sure the service of your SIM card is available

#### Unable to make outgoing calls Make sure you have dialed a valid number and press the

- For international calls, check the country and area codes Make sure your phone is connected to a network, and the
- network is not overloaded or unavailable Check your subscription status with your operator (credit, SIM card valid, etc.)

(I) User Data Format ALL user phone data: Contacts, messages and files will be lost permanently. Please store phone data in SIM card before you want to format

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of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

warranty period of twelve (12) months (1) from the date of purchase as shown on your original invoice. Batteries (2) and accessories sold with your phone are also

warranted against any defect which may occur during the first six (6) months (1) from the date of purchase as shown on your In case of any defect of your phone which prevents you from

normal use thereof, you must immediately inform your vendor

and present your phone with your proof of purchase.

**Telephone warranty ......** 

Your phone is warranted against any defect or malfunctioning

which may occur in conditions of normal use during the

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired Phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using

reconditioned components offering equivalent functionality.

any other costs.

This warranty covers the cost of parts and labor but excludes

The warranty period may vary depending on your country.

The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend after purchase and for approximately 200 more recharges

on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months

· Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts My callers are unable to leave messages on my voicemail

Contact your network operator to check service availability I cannot access my voicemail

I am unable to add a contact in my contacts

Make sure your operator's voicemail number is correctly entered in "Messaging\Voicemail"

 Try later if the network is busy The flickering icon is displayed on my standby screen

## delete some of them or archive them in the phone memory

SIM card PIN locked Contact your network operator to obtain the PUK code

You have saved too many short messages on your SIM card:

#### (Personal Unblocking Key) How to make your battery last longer

Make sure you follow the complete charge time (minimum 3 After a partial charge, the battery level indicator may not be

to obtain an exact indication Switch on the backlight upon request

exact. Wait for at least 20 minutes after removing the charger

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